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| Objective | Technique | Subject | Time Commitment |
| To get background on existing emergency help applications and its features. | Background Reading | Different Articles on various applications | 0.5 day |
| To know from user about existing emergency help service application | Interview | Application User | 1 x 20 minutes |
| To know reason behind why people is not using emergency help service application | Interview | Person who does not use application | 1x 20 minutes |
| To get opinion of large set of people | Survey | Students and other people | 1 day |